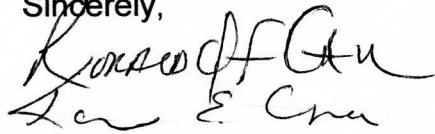


Jim Courage Pools Inc.  
9335 Rancho Vista Lane  
Newcastle, CA 95658

Dear Jim,

We wanted to thank you for a great experience when it came to you building our pool this past summer. After interviewing and getting bids from 3 different companies you were by far the most professional as well as giving us a reasonably priced bid. We were very impressed with the design you drew up based on what we were telling you we wanted. From the beginning you kept us well informed as far as the work and inspection schedules. Even when you weren't in town, you were always available on your cell phone in case we had any concerns. We were also impressed with the subcontractors you used. The quality of their work was excellent and they were not only polite but very friendly. We also liked the service that was included in the total price of the pool of having Rocklin Pool come out and set us up with the chemicals and instruction on how to care for the pool. We've had lots of compliments from our friends and we are more than happy to recommend you.

Sincerely,

A handwritten signature in black ink, appearing to read "Ron & Karen Chu". The signature is written in a cursive, flowing style with some overlapping letters.

Ron & Karen Chu